



# Central Arizona Chaptergram



**October 2006 Issue**

## I-Day

October 18, 2006  
at the Pointe Hilton  
Tapatio Cliffs in  
Phoenix.

## Meetings:

November 15  
December 20

## Good Works

October:  
Most Holy Trinity  
Committee Concerned  
for the Homeless

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## President's Notes

Is it fall yet? According to the calendar it is. Shouldn't be too long until we can brag to all our friends and relatives in other parts of the country about our great weather.

Kevin Norton, Danette Key, Sandy Masters and I attended the National Convention in Nashville. We were joined by some friendly faces from Arizona in addition to the new designees. We have three chapter members who serve on National Section Committees; Deana Chew, Lamont Boyd and Rick Jones. Rick also was a moderator and presenter for one of the seminars.

I-Day is fast approaching, so please be sure to register if you have not already done so. Not only will it be an informative and enjoyable day, it also is a time to celebrate and honor our new designees. There are many designations attainable in our industry and most can be accomplished in much less time than CPCU. It is therefore doubly important to show our support to those who do make the effort. Please be sure and join us in honoring our new members!

As I mentioned at our monthly luncheon, we are initiating a Scholarship Fund to help those in need of financial resources who are interested in entering the insurance world. Yes, for those of us that "fell into this field", there are actually individuals that choose this profession! If you have any suggestions or would like to join the committee, please contact Deidre Smith, our new Scholarship Chair at [deidre.smith.c0e4@statefarm.com](mailto:deidre.smith.c0e4@statefarm.com).

I also want to stress the need for volunteers. The chapter has over 400 members to serve and any time that you could spare would be greatly appreciated. With our volunteer pool, you need only to give us an hour (we'd love more if you could) a year. Please contact Diana Dean-Surgeon at [deand2@scottsdaleins.com](mailto:deand2@scottsdaleins.com) to sign up.

Please contact me with any ideas you may have for improving our chapter. I'm always eager to know how we can help you to enrich your professional career.

See you at I-Day!

*Byrd Horner, CPCU, ARM, CRM, CIC  
2006-2007 President*

## **I-DAY Information**



The Central Arizona Chapter of the CPCU Society (Chartered Property Casualty Underwriters) and Arizona Central Chapter of Risk and Insurance Management Society (RIMS) will host the annual Industry Day on Wednesday October 18, 2006 at the Pointe Hilton Tapatio Cliffs in Phoenix.

Registration for the Industry Day program is \$115 for CPCU and RIMS members and \$130 for non-members. The fee for the Continuing Education Program is \$20 for members and \$30 for non-members. For more information and registration, please visit [www.azcpcuiday.org](http://www.azcpcuiday.org).

# YOU TOO Can Join The New CPCU Volunteer Pool!

## A Success Story

Like I suppose many CPCUs are, I have been an inactive member at both the local and national levels. I was a dedicated CPCU student who finished his designation in a measured, disciplined fashion. After completing my designation, I attended a few monthly luncheons in my first year as a CPCU, and eventually all but dropped out of sight. My work commitments frequently prevented me from attending monthly meetings, although I should say that I allowed my work schedule to interfere with participating in the CPCU chapter. As I reflect back on my lack of involvement in CPCU, I felt as though I had let myself and my chapter down by not being as involved as I could be.

Recently I joined the bank of volunteers that work on chapter projects. The volunteer bank appealed to me because it allowed me to participate in chapter projects as much as I could, when I could do it. I was immediately asked to call the new designees to welcome them to CPCU and to let them know about important upcoming chapter events.

The experience was great for me! The chapter provided me with all the necessary information, including a spreadsheet and telephone script. All I needed to do was make phone calls and send an e-mail. The entire process took me less than two hours to complete and for the first time, left me with the feeling that I had done something constructive for my chapter. The volunteer bank is a wonderful way to be involved at the chapter level, particularly for those with time constraints! It is certainly something that I will continue to do.

Joel Lasky, CPCU Class of 1997  
Scottsdale Insurance

*Please add your name to the growing list of volunteers. Contact Diana S. Dean-Spurgeon CPCU, ASLI, CPIW at [deand2@scottsdaleins.com](mailto:deand2@scottsdaleins.com)*



## Regional Governor News & Notes

### Lynn M. Davenport, CPCU

Greetings, friends and colleagues! The Arizona Chapter has graciously asked me to share my thoughts with you in each newsletter as your Regional Governor.

For this first issue, I'd like to focus on volunteer leadership. Everyone is busy these days; why bother to volunteer for additional responsibilities knowing that you won't receive a paycheck for the extra time and effort spent? Here's why: volunteer leadership is a free opportunity to gain experiential learning and a chance to lead in areas you may not normally have access to in your regular job.

During my volunteer leadership with the CPCU Society, I have learned skills that help me stay competitive in my current management job. As a volunteer leader, one of the greatest challenges is leading people who have no obligation (salary) to do what you need them to do to accomplish a goal. Leading a volunteer group requires creative motivation, collaborative problem solving, a keen sense of the limited budget and resources available, and a constant awareness of the organization's vision, goals, and strategies. These are responsibilities that may not be emphasized at a staff, professional, or first line management level in many companies. But they can transfer into experience that may make you more competitive in a promotional situation.

CPCU leadership opens doors that enrich a volunteer's personal and professional life. Once you have demonstrated quality work and a commitment to help, you will be tapped for new opportunities. I've had the opportunity to publish articles, speak at seminars, teach classes, participate in national research task forces, influence the Society's future direction, and recommend future leadership candidates for the Society. Perhaps most importantly, I've built a lifetime network of dedicated CPCUs across the country, who serve not only as industry resources but as dear friends and mentors.

Volunteer leadership is hard work. But it's also an exciting chance to make an organization better than it was before you joined it, and to make yourself a better leader. Take the initiative to get involved in some small way, and find the link between your volunteer work and your "real" job. Tie them together as experiential learning and you've got a great developmental package. And why not add that to your resume?

# Good Works for I-DAY

Each year, for I-Day, we ask everyone to bring any/all travel toiletries for donating to the homeless. Last year we collected more than 6 grocery bags full of items. We gave these to the Most Holy Trinity Committee Concerned for the Homeless. Their volunteers packaged the items in baggies and distributed them to local shelters.

We are doing the same this year. We encourage you to bring these items to I-Day. There will be drop boxes at the door. Any and all items including shampoo, conditioner, hand lotion, tooth paste, tooth brush, razor, kleenex, soap and similar items are appreciated.

Another reminder: The Sunshine Club sends greetings or condolences to members for major events in their lives. Ann Kellogg is the coordinator. Please send an e-mail to her with the pertinent information. She can be reached at: snoopyur@aol.com

For activities these year, we plan to schedule another Saturday with Habitat for Humanity. We are waiting for a date to be assigned. We also will arrange a Sunday at St Vincent's Dining-room to serve lunch to the hungry.

We welcome any suggestions to make our Good Works more effective.

Diana S. Dean-Spurgeon CPCU, ASLI, CPIW



## Regulation and Legislation



### Arizona Primary Election Results

Conservative Randy Graf won the Republican primary, a seat vacated by Representative Jim Kolbe (R), in a five-way primary with 43%. Democrats nominated former state legislator and businesswoman Gabrielle Giffords, who won her six-way primary with 54%. Her closest opponent, former news anchor Patty Weiss, had 31%. This race should be competitive in November, but conventional wisdom is that Democrats have the advantage because Graf is viewed by many to be too conservative for the district.

In the Governors race, Republican primary voters nominated former Christian advocacy group lobbyist Len Munsil over Don Goldwater, nephew of the late Senator Barry Goldwater. Munsil was supported by Senator John McCain (R), but Governor Janet Napolitano (D) is considered safe for reelection.

### Insurance Department Bulletin 2006-06 – Private Passenger Automobile Grace Period Provisions

The Department of Insurance has issued a bulletin based on market conduct examinations and consumer complaints indicating that violations of Title 20 grace law are common occurrences.

This bulletin specifies current policy for enforcing section 20-1632.01 of the Arizona Revised Statutes, which requires insurers to provide private passenger automobile insurance policyholders a minimum seven day grace period for the payment of any premium due except for the first payment. During the grace period, the policy must continue in full force without penalty even though the policyholder has not paid the premium due.

For a full view of this bulletin go to the Department's website at [www.id.state.az.us](http://www.id.state.az.us) and look under the section titled Regulatory Bulletins.

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### **Luncheon Information:**

From September through May, we hold a monthly luncheon at the Phoenix Country Club. The meeting starts at 12:00 noon and ends about 1:00pm. There is an informative speaker for each meeting. The luncheon is held on the third Wednesday of the month. The meeting is on the second level of the main building at N. 7<sup>th</sup> St and Thomas Rd.

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**Article Deadline:** The 20<sup>th</sup> of month.